

Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)

Physician Quality Reporting Initiative (PQRI)

MGMA conducted research on members' experiences with the PQRI program. This information helps us advocate for positive changes to PQRI and similar programs that might be created by Congress and administered by CMS.

Question 1

Did your practice report measures for the CMS 2007 Physician Quality Reporting Initiative (PQRI) for July to December 2007?		
Answer Options	Response Percent	Response Count
Yes	46.8%	200
No, my practice was eligible to report but decided not to report	34.0%	145
No, 2007 PQRI measures did not apply to my practice's medical specialty	7.5%	32
No, I was not aware of the existence of the 2007 PQRI	8.7%	37
I do not know	3.0%	13
<i>answered question</i>		427
<i>skipped question</i>		2

Question 2

How important were each of the following reasons in your practice's decision to participate in the 2007 PQRI?								
Answer Options	Very unimportant	Unimportant	Neutral	Important	Very important	Not applicable or no opinion	Rating Average	Response Count
To earn more practice revenue	4.6%	4.1%	10.2%	29.4%	51.8%	0.0%	4.20	197
To obtain new insights on how to improve quality of care	6.1%	8.7%	31.6%	36.7%	15.3%	1.5%	3.47	196
To prepare for a future where quality reporting might be a more significant factor in the Medicare reimbursement model	3.6%	2.0%	7.1%	27.9%	57.4%	2.0%	4.36	197
To assist CMS in its efforts to develop new reimbursement models	11.2%	24.9%	39.6%	17.3%	4.1%	3.0%	2.77	197
To have an opportunity to examine the PQRI Feedback Reports that are only available to PQRI participants	6.1%	21.3%	29.9%	25.9%	15.2%	1.5%	3.23	197
Other reasons?								6
<i>answered question</i>								197
<i>skipped question</i>								232

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**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
Physician Quality Reporting Initiative (PQRI)**

Question 3

Rate the ease or difficulty of participating in the 2007 PQRI program. Only consider data capture and submission activities when rating ease or difficulty.		
Answer Options	Response Percent	Response Count
Very easy	2.5%	5
Easy	21.8%	43
Neutral	15.2%	30
Difficult	32.0%	63
Very difficult	26.9%	53
Not applicable or no opinion	1.5%	3
	Rating Average	3.6
	<i>answered question</i>	197
	<i>skipped question</i>	232

Question 4

Did your practice earn a PQRI bonus incentive payment for the July 1, 2007 to December 31, 2007 time period?		
Answer Options	Response Percent	Response Count
Yes	61.4%	121
No	33.5%	66
No, 2007 PQRI measures did not apply to my practice's medical specialty	5.1%	10
	<i>answered question</i>	197
	<i>skipped question</i>	232

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 5

What was the dollar value of the PQRI bonus incentive payment received by your practice for the July 1, 2007 to December 31, 2007 time period?			
Answer Options	Response Average	Response Total	Response Count
Dollar value of 2007 PQRI bonus	\$18,469	\$1,865,329	101
<i>answered question</i>			101
<i>skipped question</i>			328

Question 6

Did your practice successfully download the 2007 PQRI Feedback Report for your practice?		
Answer Options	Response Percent	Response Count
Yes, my practice successfully downloaded the report	51.1%	97
No, my practice did not attempt to download the report because we had no interest in reviewing the report	3.2%	6
No, 2007 PQRI measures did not apply to my practice's medical specialty	37.4%	71
No, I was not aware that the report could be downloaded	6.8%	13
I do not know	1.6%	3
<i>answered question</i>		190
<i>skipped question</i>		239

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 7

Did your practice review the 2007 PQRI Feedback Report?		
Answer Options	Response Percent	Response Count
Yes	98.0%	98
No, and have no intention to do so	0.0%	0
No, but intend to	2.0%	2
I do not know	0.0%	0
<i>answered question</i>		100
<i>skipped question</i>		329

Question 8

Please rate your satisfaction with each of the following features of the 2007 PQRI Feedback Report.								
Answer Options	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Not applicable or no opinion	Rating Average	Response Count
Clarity of the report's objectives	25.5%	33.7%	20.4%	19.4%	0.0%	1.0%	234.0%	98
Ability of the report to clearly present information	31.6%	36.7%	20.4%	8.2%	2.0%	1.0%	211.0%	98
Effectiveness of report in providing guidance about how the practice can improve patient care outcomes	40.8%	37.8%	15.3%	4.1%	0.0%	2.0%	182.0%	98
<i>answered question</i>								98
<i>skipped question</i>								331

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Question 9

Did your practice report measures for the CMS 2008 PQRI?		
Answer Options	Response Percent	Response Count
Yes	50.0%	206
No, my practice was eligible to report but decided not to report	38.3%	158
No, 2008 PQRI measures did not apply to my practice's medical specialty	5.8%	24
No, I was not aware of the existence of the 2008 PQRI	4.4%	18
I do not know	1.5%	6
<i>answered question</i>		412
<i>skipped question</i>		17

Question 10

How important were each of the following reasons in your practice's decision to participate in the 2008 PQRI?								
Answer Options	Very unimportant	Unimportant	Neutral	Important	Very important	Not applicable or no opinion	Rating Average	Response Count
To earn more practice revenue	3.9%	4.8%	6.8%	29.5%	54.6%	0.5%	4.27	207
To obtain new insights on how to improve quality of care	7.4%	10.8%	30.9%	36.8%	12.7%	1.5%	3.37	204
To prepare for a future where quality reporting might be a more significant factor in the Medicare reimbursement model	4.9%	2.4%	8.7%	25.7%	56.8%	1.5%	4.29	206
To assist CMS in its efforts to develop new reimbursement models	15.0%	19.8%	40.6%	17.4%	4.3%	2.9%	2.76	207
To have an opportunity to examine the PQRI Feedback Reports that are only available to PQRI participants	9.2%	16.4%	29.5%	30.0%	13.5%	1.4%	3.23	207
<i>answered question</i>								207
<i>skipped question</i>								222

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**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 11

Rate the ease or difficulty of participating in the 2008 PQRI program. Only consider data capture and submission activities when rating ease or difficulty.		
Answer Options	Response Percent	Response Count
Very easy	6.3%	13
Easy	22.7%	47
Neutral	19.3%	40
Difficult	34.3%	71
Very difficult	17.4%	36
Not applicable or no opinion	0.0%	0
Rating Average		3.34
<i>answered question</i>		207
<i>skipped question</i>		222

Question 12

Did your practice earn a PQRI bonus incentive payment for the 2008 PQRI?		
Answer Options	Response Percent	Response Count
Yes	67.1%	139
No	23.2%	48
I do not know	9.7%	20
<i>answered question</i>		207
<i>skipped question</i>		222

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 13

What was the dollar value of the PQRI bonus incentive payment received by your practice for the 2008 PQRI?			
Answer Options	Response Average	Response Total	Response Count
Dollar value of 2008 PQRI bonus	\$35,432	\$4,181,026	118
<i>answered question</i>			118
<i>skipped question</i>			311

Question 14

Did your practice successfully download the 2008 PQRI Feedback Report for your practice?		
Answer Options	Response Percent	Response Count
Yes, my practice successfully downloaded the report	48.0%	96
No, my practice did not attempt to download the report because we have no interest in reviewing the report	1.0%	2
No, my practice has not yet attempted to download the report, but might do so in the future	7.5%	15
No, my practice did attempt to download the report, gave up the effort due to the difficulty of the download process, and has no intention of trying again	15.5%	31
No, my practice did attempt to download the report, gave up the effort due to the difficulty of the download process, but intends to try again in the future	21.0%	42
No, I was not aware that the report could be downloaded	3.5%	7
I do not know	3.5%	7
<i>answered question</i>		200
<i>skipped question</i>		229

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 15

Rate the ease or difficulty of successfully downloading the 2008 PQRI Feedback Report from the CMS website.		
Answer Options	Response Percent	Response Count
Very easy	5.1%	5
Easy	18.2%	18
Neutral	24.2%	24
Difficult	19.2%	19
Very difficult	28.3%	28
Not applicable or no opinion	5.1%	5
Rating Average		3.5
<i>answered question</i>		99
<i>skipped question</i>		330

Question 16

Please estimate how many hours were collectively spent by all practice staff and physicians to successfully download the 2008 PQRI Feedback Report from the CMS website.			
Answer Options	Response Average	Response Total	Response Count
Hours to successfully download 2008 PQRI Feedback Report	8.94	778	87
<i>answered question</i>			87
<i>skipped question</i>			342

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 17

Did your practice review the 2008 PQRI Feedback Report?		
Answer Options	Response Percent	Response Count
Yes	89.7%	87
No, and have no intention to do so	2.1%	2
No, but intend to	8.2%	8
I do not know	0.0%	0
<i>answered question</i>		97
<i>skipped question</i>		332

Question 18

Please rate your satisfaction with each of the following features of the 2008 PQRI Feedback Report.								
Answer Options	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Not applicable or no opinion	Rating Average	Response Count
Clarity of the report's objectives	12.6%	42.5%	18.4%	24.1%	1.1%	1.1%	2.58	87
Ability of the report to clearly present information	17.2%	42.5%	16.1%	21.8%	1.1%	1.1%	2.47	87
Effectiveness of report in providing guidance about how the practice can improve patient care outcomes	28.7%	37.9%	18.4%	10.3%	1.1%	3.4%	2.14	87
<i>answered question</i>								87
<i>skipped question</i>								342

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Question 19

Did your practice report measures for the CMS 2009 PQRI?		
Answer Options	Response Percent	Response Count
Yes	63.0%	255
No, my practice was eligible to report but decided not to report	28.4%	115
No, 2009 PQRI measures did not apply to my practice's medical specialty	4.4%	18
No, I was not aware of the existence of the 2009 PQRI	3.0%	12
I do not know	1.2%	5
<i>answered question</i>		405
<i>skipped question</i>		24

Question 20

How important were each of the following reasons in your practice's decision to participate in the 2009 PQRI?								
Answer Options	Very unimportant	Unimportant	Neutral	Important	Very important	Not applicable or no opinion	Rating Average	Response Count
To earn more practice revenue	3.5%	3.1%	8.3%	28.0%	56.7%	0.4%	4.32	254
To obtain new insights on how to improve quality of care	7.1%	9.8%	28.0%	39.0%	13.8%	2.4%	3.44	254
To prepare for a future where quality reporting might be a more significant factor in the Medicare reimbursement model	4.7%	2.0%	9.1%	29.6%	52.6%	2.0%	4.26	253
To assist CMS in its efforts to develop new reimbursement models	13.1%	22.6%	39.7%	19.4%	3.2%	2.0%	2.77	252
To have an opportunity to examine the PQRI Feedback Reports that are only available to PQRI participants	8.7%	16.2%	31.2%	28.1%	14.2%	1.6%	3.23	253
Other reasons?								8
<i>answered question</i>								254
<i>skipped question</i>								175

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Question 21

Rate the ease or difficulty of participating in the 2009 PQRI program. Only consider data capture and submission activities when rating ease or difficulty.		
Answer Options	Response Percent	Response Count
Very easy	7.1%	18
Easy	24.2%	61
Neutral	18.3%	46
Difficult	34.1%	86
Very difficult	15.1%	38
Not applicable or no opinion	1.2%	3
Rating Average		3.26
<i>answered question</i>		252
<i>skipped question</i>		177

Question 22

Does your practice plan to report measures for the CMS 2010 PQRI?		
Answer Options	Response Percent	Response Count
Yes	69.8%	280
No, my practice is eligible to report but decided not to report	9.7%	39
No, 2010 PQRI measures do not apply to my practice's medical specialty	3.2%	13
I do not know or we have not yet made that decision	17.2%	69
<i>answered question</i>		401
<i>skipped question</i>		28

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Question 23

How has your involvement in any of the PQRI reporting periods affected your practice in each of the following areas?							
Answer Options	Reduced	No change	Increased	I do not know	Not applicable or no opinion	Rating Average	Response Count
Number of administrative support staff	0.8%	54.8%	20.8%	1.0%	22.6%	2.29	389
Number of clinical support staff	0.8%	66.1%	9.3%	1.0%	22.8%	2.14	386
Total support staff expenses	0.5%	37.5%	37.3%	2.1%	22.6%	2.53	389
Total physician compensation	6.7%	48.3%	14.1%	7.5%	23.4%	2.29	389
Other effects?							41
<i>answered question</i>							391
<i>skipped question</i>							38

Question 24

Does the 2 percent payment provide enough incentive to begin participation or continue participation in the PQRI?		
Answer Options	Response Percent	Response Count
Yes, it will provide enough incentive to begin and/or continue participation	45.3%	180
No, it does not provide enough incentive to begin and/or continue participation	42.3%	168
I do not know	12.3%	49
<i>answered question</i>		397
<i>skipped question</i>		32

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Question 25

What is the minimum bonus payment percent of your total allowed Part B charges that your practice would need in order to participate in the PQRI?		
Answer Options	Response Percent	Response Count
2.5 %	0.0%	0
3 %	1.8%	3
3.5 %	4.8%	8
4 %	18.0%	30
More than 4%	50.9%	85
No minimum exists, as my practice will not participate until it is required by law	8.4%	14
I do not know	16.2%	27
	<i>answered question</i>	167
	<i>skipped question</i>	262

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Question 26

Which of the following best describes your organization?		
Answer Options	Response Percent	Response Count
Independent medical practice	80.7%	318
Hospital or integrated delivery system (IDS) or medical practice owned by hospital or IDS	11.4%	45
Medical school faculty practice plan or academic clinical science department	3.6%	14
Federally Qualified Health Center, Community Health Center or similar practice	0.0%	0
Retail walk-in primary care clinic	0.0%	0
Freestanding ambulatory surgery center (ASC)	0.3%	1
Management Services Organization (MSO)	0.0%	0
Physician Practice Management Company (PPMC)	2.5%	10
Independent Practice Association (IPA)	0.0%	0
Health care consulting, legal or accounting firm	0.0%	0
Insurance company or Health Maintenance Organization (HMO)	0.3%	1
Other	1.3%	5
Please describe other.		11
	<i>answered question</i>	394
	<i>skipped question</i>	35

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**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 27

Which of the following best describes your practice type?		
Answer Options	Response Percent	Response Count
Multispecialty with Primary and Specialty Care	15.2%	60
Multispecialty with Primary Care Only	2.8%	11
Multispecialty with Specialty Care Only	3.5%	14
Allergy / Immunology	0.5%	2
Anesthesiology	6.1%	24
Anesthesiology: Pain Management	0.5%	2
Cardiology	11.9%	47
Critical Care: Intensivist	0.0%	0
Dentistry	0.0%	0
Dermatology	0.5%	2
Dermatology: Mohs Surgery	0.3%	1
Emergency Medicine	0.5%	2
Endocrinology / Metabolism	0.5%	2
Family Practice	6.8%	27
Gastroenterology	5.8%	23
Genetics	0.3%	1
Geriatrics	0.0%	0
Hematology / Oncology	6.6%	26
Hospitalist	0.8%	3
Infectious Disease	0.0%	0
Internal Medicine	4.8%	19
Neonatal Medicine	0.0%	0
Nephrology	2.0%	8
Neurology	0.8%	3
OB / GYN	2.3%	9
OB / GYN: Gynecological Oncology	0.0%	0

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OB / GYN: Maternal/Fetal Medicine	0.3%	1
OB / GYN: Reproductive Endocrinology	0.0%	0
Occupational Medicine	0.0%	0
Ophthalmology	1.8%	7
Ophthalmology: Retina	1.5%	6
Orthopedic surgery	5.1%	20
Otorhinolaryngology	1.8%	7
Pathology	0.8%	3
Pediatrics	0.5%	2
Pediatrics: Allergy / Immunology	0.0%	0
Pediatrics: Cardiology	0.0%	0
Pediatrics: Child Development	0.0%	0
Pediatrics: Clinical and Lab Immunology	0.0%	0
Pediatrics: Critical Care / Intensivist	0.0%	0
Pediatrics: Emergency Medicine	0.0%	0
Pediatrics: Endocrinology	0.0%	0
Pediatrics: Gastroenterology	0.0%	0
Pediatrics: Genetics	0.0%	0
Pediatrics: Hematology / Oncology	0.0%	0
Pediatrics: Hospitalist	0.0%	0
Pediatrics: Infectious Disease	0.0%	0
Pediatrics: Nephrology	0.0%	0
Pediatrics: Neurology	0.0%	0
Pediatrics: Pulmonology	0.0%	0
Pediatrics: Rheumatology	0.0%	0
Pediatrics: Sports Medicine	0.0%	0
Physiatry	1.0%	4
Podiatry	0.0%	0
Psychiatry	0.3%	1
Pulmonary Medicine	1.0%	4
Radiation Oncology	0.0%	0
Radiology	2.0%	8

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Radiology: Nuclear Medicine	0.0%	0
Rheumatology	0.5%	2
Surgery: Cardiovascular	1.3%	5
Surgery: Colon and Rectal	0.0%	0
Surgery: General	4.3%	17
Surgery: Neurological	1.8%	7
Surgery: Oncology	0.0%	0
Surgery: Oral	0.0%	0
Surgery: Pediatric	0.0%	0
Surgery: Plastic / Reconstructive	0.0%	0
Surgery: Thoracic	0.0%	0
Surgery: Transplant	0.0%	0
Surgery: Trauma	0.0%	0
Surgery: Vascular	0.8%	3
Urgent Care	0.0%	0
Urology	2.8%	11
Other	0.3%	1
Organization is not a medical practice	0.0%	0
	<i>answered question</i>	395
	<i>skipped question</i>	34

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 28

How many full-time-equivalent (FTE) physicians work for your medical practice?			
Answer Options	Response Average	Response Total	Response Count
Number of FTE physicians	29.06	11,419	393
<i>answered question</i>			393
<i>skipped question</i>			36

Question 29

What percentage of your total annual medical revenue is due to traditional Medicare? Do not include other government-based payers such as Medicare Advantage, TRICARE, Medicaid, etc.			
Answer Options	Response Average	Response Total	Response Count
Medicare %	36.61	13,766	376
<i>answered question</i>			376
<i>skipped question</i>			53

**Medical Group Management Association (MGMA), Legislative and Executive Advocacy Response Network (LEARN)
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Question 30

In which state is your practice located?		
Answer Options	Response Percent	Response Count
Alabama	0.8%	3
Alaska	0.5%	2
Arizona	1.8%	7
Arkansas	0.3%	1
California	4.1%	16
Colorado	2.8%	11
Connecticut	0.5%	2
Delaware	1.3%	5
District of Columbia	0.3%	1
Florida	7.9%	31
Georgia	1.5%	6
Hawaii	0.0%	0
Idaho	2.5%	10
Illinois	3.3%	13
Indiana	2.8%	11
Iowa	1.3%	5
Kansas	0.8%	3
Kentucky	1.3%	5
Louisiana	0.8%	3
Maine	1.3%	5
Maryland	1.5%	6
Massachusetts	1.8%	7
Michigan	5.3%	21
Minnesota	0.3%	1
Mississippi	0.8%	3
Missouri	4.8%	19
Montana	1.5%	6
Nebraska	1.3%	5
Nevada	1.3%	5

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New Hampshire	0.0%	0
New Jersey	2.3%	9
New Mexico	0.0%	0
New York	2.8%	11
North Carolina	5.6%	22
North Dakota	0.0%	0
Ohio	4.8%	19
Oklahoma	1.8%	7
Oregon	1.8%	7
Pennsylvania	4.3%	17
Rhode Island	0.3%	1
South Carolina	1.8%	7
South Dakota	0.8%	3
Tennessee	3.1%	12
Texas	7.4%	29
Utah	0.5%	2
Vermont	0.3%	1
Virginia	2.3%	9
Washington	2.3%	9
West Virginia	0.5%	2
Wisconsin	2.3%	9
Wyoming	1.0%	4
<i>answered question</i>		393
<i>skipped question</i>		36