Abandoning business as usual
By Deborah Walker Keegan, FACMPE, PhD, and Elizabeth W. Woodcock, MBA, FACMPE, CPC

Integrating behavioral health models in practice
By Gabriela Dieguez, MS, LCSW

Plus

MGMA Connection Plus, mgma.org/connection-plus

What’s your policy on workplace violence?
A new California law that becomes effective July 1, 2016, requires certain healthcare employers to adopt violence prevention plans. Industry members who call California a bellwether state are watching closely to see how it will influence other states: mgma.org/hospital-violence.

A value proposition
Rushika Fernandopulle, MD, MPP, co-founder of Iora Health, Boston, shares lessons learned along the way as he created a value-based healthcare company. Listen to him talk about his journey: mgma.org/pushing-boundaries.

Q&A with industry leaders
Learn more about MGMA Honors and Awards winners: mgma.org/2015-award-winners.

Beyond the hype
MCIS, an MGMA executive partner, addresses common gripes about EHRs in this exclusive question-and-answer: mgma.org/mcis-ehr-gripes.
Coach’s Corner
Finding your groove: A marathon, not a sprint
By Debra J. Wiggs, FACMPE

What Counts
Relationships, constant oversight key to successful billing process
By Scott Kraft

Measure, improve patient collections performance
By Jeff Wood

Action Plan
5 questions to ask that will improve patient access, revenue
By Timothy Ogonoski

MGMA submits recommendations on the 2016 Medicare physician fee schedule proposed rule
By MGMA Government Affairs staff members

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Billing office productivity

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